

UPS® Intelligent Consumer Returns

Authorization Code Flow

2024



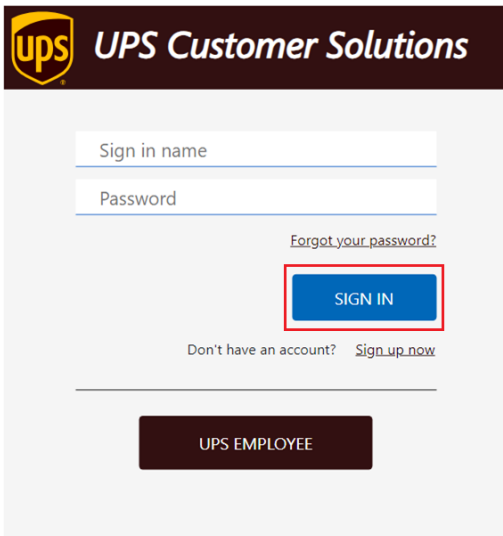
Introduction

This document walks you through the steps on how to set up authorization code flow for **UPS® Intelligent Consumer Returns** Customer Solutions application. This process requires that the user is already registered in **UPS.com**.

Authorize the application through UPS.com

The user must authorize the application through **UPS.com** to generate an access token. Begin by logging into the application.

1. Log in to **UPS® Intelligent Consumer Returns** using your **Sign In name** and **Password**.



2. The Intelligent Consumer Returns landing page displays. Click the **Admin** on the upper corner.

Intelligent Consumer Returns

SERVICE GUIDE

ACME - DO NOT MODIFY

Sales Orders

SEARCH VIEW ALL

Order#	Email	Contact Name	Company Name	Country	Order Date	Date Added	Original TrackNo	SKU	Description	Order Qty	Qty Returned
1111124545	qxie@ups.com	Sunny	Test UPS1	US	13 May 2022	02 Feb 2023	121111116053480001	4520111	4520333 30 SQ FILTER LZ2/GB	4	0
202099	Test@netparker.com	trivici	UPS	CA	09 Sep 2022	02 Feb 2023	121111112028762575	454440X	Footwear	50	0
202239	qxie@ups.com	Sunny	Test UPS1	US	09 Sep 2022	02 Feb 2023	121111112028762574	676108	Footwear	50	0
206789	qxie@ups.com	Sunny	Test UPS1	CA	09 Sep 2022	02 Feb 2023	121111112028762577	399915	Footwear	50	0
2127458855	halstm3@ups.com	Test	NSFTW	US	12 Apr 2021	12 Oct 2022	12966676842801601	1022X 007 02	Silicone full breast form bilatera	10000	0
2127458855	halstm3@ups.com	Test	NSFTW	US	12 Apr 2021	12 Oct 2022	12966676842801601	5764X 408 C 34	Amica Post mastectomy bra bilateral	10000	0
2127458855	halstm3@ups.com	Test	NSFTW	US	12 Apr 2021	12 Oct 2022	12966676842801601	5767X 612 B 42	Charlize Post mastectomy bra bilate	10000	3
2127458854	halstm3@ups.com	Kevin Ness	Kevin Ness	US	12 Apr 2021	12 Oct 2022	12966676842801594	5767X 612 C 34	Charlize Post mastectomy bra bilate	10000	0
1527638068	siqianyu@ups.com	Mariam Hanna	Mariam	US	07 Apr 2022	11 Oct 2022	12966676800000199	1.07E+15	momentum Sports bra with underwire	1	0
1527638941	siqianyu@ups.com	Michele Montague	Michele	US	07 Apr 2022	11 Oct 2022	12966676800000180	1.07E+15	Fleur Underwired bra	1	1
27723531	pk2xkh@ups.com	Kristina Mielthner	Kevin Ness	US	26 Jul 2021	30 Mar 2022	12966676800001363	5769X 541 XL	Lotta Post mastectomy bra bilateral	2	0
27723530	pk2xkh@ups.com	Kristina Mielthner	Kevin Ness	US	26 Jul 2021	30 Mar 2022	129666768000013685	5769X 541 M	Lotta Post mastectomy bra bilateral	1	0
27723530	pk2xkh@ups.com	Kristina Mielthner	Kevin Ness	US	26 Jul 2021	30 Mar 2022	129666768000013685	5769X 541 L	Lotta Post mastectomy bra bilateral	1	0
27723529	pk2xkh@ups.com	Kristina Mielthner	Kevin Ness	US	26 Jul 2021	30 Mar 2022	129666768000013697	5787X 733 B 36	Hanni Post mastectomy bra bilateral	1	0
27723528	pk2xkh@ups.com	Kristina Mielthner	Kevin Ness	US	26 Jul 2021	30 Mar 2022	129666768000013345	5521 001 A 36	light & firm Sports bra	1	0
27723528	pk2xkh@ups.com	Kristina Mielthner	Kevin Ness	US	26 Jul 2021	30 Mar 2022	129666768000013345	5521 722 B 32	light & firm Sports bra	4	0
27723528	pk2xkh@ups.com	Kristina Mielthner	Kevin Ness	US	26 Jul 2021	30 Mar 2022	129666768000013345	5521 722 G 32	light & firm Sports bra	2	0
27720956	pk2xkh@ups.com	Kristina Mielthner	Kevin Ness	US	23 Jul 2021	30 Mar 2022	12966676842802379	1152X 007 03	Fashion Lightweight breast form bil	1	0

3. This will display a company manager page, click **Authenticate** on the selected company.

UPS API License Key

oAuth Authentication


Status Not authenticated.

[AUTHENTICATE](#)

API Access

Status Configured

[UPDATE KEY](#)

 **Note:** The admin user will not be able to see unauthenticated companies.

4. Now you are getting redirected to UPS.com to grant permission and validate your credentials.
 - a. Enter a registered **Email** or **Username**.
 - b. Check the Confidentiality Agreement box
 - c. Click **Continue**.

Log In

Don't have a profile? [Sign up](#)

By continuing, I agree to the [UPS Technology Agreement](#) and authorize **[Customer Solutions - Application name]** to access data associated with my UPS.com username listed above, including UPS shipping account numbers, contact information, rates, and package tracking status.

Continue >

[Forgot Username/Password](#)



Note: Once the log in is complete, you authorize the user to use their information in the applications.

5. Enter your UPS.com password.

Password

Welcome back, Username



Log In >

[Forgot Username/Password](#)



Warning: When using the Opt-In method, changing the password for the ups.com the user that opted in will invalidate any previous Opt-In. Consequently, company admins will need to opt-in again whenever the password is changed.



Tip: If you require assistance, reach out to your Account Executive.